# **Membership terms and conditions**

### **Membership**

Senshi Ryu Martial Arts is a membership club. We offer annual membership and do not sell individual classes, this is to ensure commitment and high standards. However, from time to time we may offer promotions where prospective new members may try one or more classes as a one-off.

Your membership arrangements can be amended at any time at your request, for reasons such as membership package change, bank detail changes or date of payment changes.

The club reserves the right to refuse membership to anyone that it is felt is unsuitable for our club. We also reserve the right to cancel membership, without refund of membership fees, of any member whose behaviour causes concern or is an upset to others.

We reserve the right to cancel memberships at any time. Members who do not display the right level of commitment, such as those who do not attend for a protracted period (normally three months) without contacting us may have their membership cancelled to make space for new members. No refunds will be authorised and a re-joining administration fee may apply if they wish to start training again.

We understand that some people have time pressures that prevent them from training several times a week. However, it is beyond doubt that those that have greater training commitment will generally reach a higher standard and in a much shorter timescale. Most people who reach 6th Kyu (Blue belt) and continue to train just once a week find it increasingly difficult to achieve higher gradings.

For this reason, if you have chosen to begin with the Leisure package (attending once a week) you will be encouraged (not pressured) to increase your training commitment once you have been a member for six months. This is for your benefit, to give you the best experience; and our fees are structured with this in mind. The 'price per class' reduces considerably for those training more regularly than once a week.

#### **Attendance**

Members do not need to commit to particular classes but may attend any suitable sessions as per their membership package. If sessions or class types become full, we may ask members to commit to set sessions until spaces become available.

Members who miss classes for any reason are encouraged to make them up within three months. There is no limit to the number of times you may do this. You should also attend extra classes before and after holidays or other short-term absences, to make up your class allocation, and keep you 'match fit'.

Regular attendance is necessary in order to be considered for grading selection and missing periods of training without making up the classes may inhibit your progress.

For these reasons we do not suspend membership payments except in exceptional circumstances.

#### **Our fees**

There is an enrolment fee to join our club, to cover the cost incurred in setting up your membership and insurance.

Annual membership fees may be paid in 12 equal monthly instalments. Members who elect for this option must pay by direct debit, and will be fully protected by the direct debit guarantee.

Members who elect to pay for their annual membership in full will attract a discount whereby one full month is free of charge. Existing members may convert to this option at any time and their annual membership will begin from that date. Paid in full members who cancel their membership part way through the year will receive a pro rata refund, however payments will first be recalculated as the discount will no longer apply and a reasonable administration charge will also be deducted.

Senshi Ryu are committed to offering a high-quality service at fair prices. However, should it become necessary to amend membership structures and/or prices, we will inform you in writing, giving you reasonable notice.

Members whose direct debits fail persistently will have their membership terminated.

Fees and operating hours at Senshi Ryu are calculated over 50 weeks a year, typically closing for up to two weeks at the end of December (re-opening in the new year). Members are welcome to make up any missed sessions within 3 months – this offer is not only for club closure dates but for any reasons whatsoever, and there is no limit on how many times in a year members can take advantage of this.

## **Membership discounts**

We offer family discounts to family members at the same address training together. There is also a reduction for those members who elect to pay their annual membership fees in full. See our price list for details.

NHS workers also receive a discount on our membership fees, on production of proof of employer.

## Suspension/cancellation of membership

We are a busy club and places are in high demand. By continuing payment throughout any short-term absences, such as to go on holiday, you are securing a place at the club. Members are encouraged to make up any missed sessions by attending additional sessions to take full advantage of their subscription.

In exceptional circumstances, we may agree to suspend a membership temporarily, for example if you are unable to take part due to injury or illness. This would generally be for a maximum of three months, after which your direct debit will be reinstated unless we have agreed otherwise.

If you decide to cancel your membership, we require one month's notice. Once the notice period has ended, we will cancel the direct debit and your membership immediately. Previous members are very welcome to re-join but a re-joining administration fee will be charged to cover the cost of reinstating your membership.

Members who cancel their direct debit without first notifying us will be deemed to have cancelled their membership. They will still be required to pay for their notice period if applicable.

No refunds will be authorised as payments made have been securing a place at the club. Again, there will be a re-joining administration fee should they wish to restart training, assuming there is a place available in their chosen programme.

Please note for insurance purposes we need to be keep meticulous records of the number and identities of members we have training, so it is very important that you advise the club if you decide to suspend or cancel your training. Note that no refunds can be made for any missed classes prior to the date of cancellation.